

Certified Gender Auditor, Trainer and Researcher

Personal Details

Nationality : Jordanian
Date of Birth : 15/04/1963
Place of Birth : Irbid - Jordan
Sex : Female
Marital Status: Married
Place of Residence: Amman-Jordan
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Education

Institution	Degree(s) or Diploma(s) obtained
The Arab Academy for Finance and Banking	2008 PhD in Computer Information System (CIS)
Al-Neelain University	2003 Master's degree in information technology (IT)
Kharkov Polytechnic Institute	1987 Master's degree in computer science (Engineering)
Irbid Secondary School for Girls	1980 The General Secondary Education Certificate Examination
Professional Certificates	1987 Diploma in "Teaching Russian Language"
German Jordanian University (GJU)	2016 Mini Diploma in " Management of International Organization"
International Training Center (ITC) OF International Labor Organization (ILO)	2016 Certified ILO Participatory Gender Audit Facilitator
Danish Trade Union Development Agency- DTDA & General Federation of Jordanian Trade Unions- GFJTU	2016 Certified Trade Union Trainer
International Training Center (ITC) OF International Labor Organization (ILO)	2023 Gender-Responsive Budgeting within Organizations Hands-On Training in Costing Gender Equality, Diversity and Inclusion

Language skills: Indicate competence on a scale of 1 to 5 (1-excellent; 5- basic)

Language	Reading	Speaking	Writing
English	1	1	1
Arabic	1	1	1
Russian	2	1	2

Professional experience record

Date from Date to	Location	Corporate	Position	Description
28-29- Apr 2024	Algeria - Algeria	General Trade Union of Algerian Workers & the Arab Federation of Trade Unions (ATUC) / National Institute for Trade Union Studies and Research / Algeria	External expert/Trainer	Training of trade unionists on “Gender Auditing”
Feb 2024- Mar 2024	Amman - Jordan	Action aid Arab Region (AAAR)	Consultant	<p>Project “Journey for creating a Women Friendly Label (WFL) to prevent Violence Against Women and Girls and promote Women’s Economic Rights in Jordan”.</p> <p>Design an e-learning module for training in the following subjects:</p> <ul style="list-style-type: none"> - Decent work and Women Friendly Label criteria <p>Women's Rights in Jordanian Labour Law and ILO Conventions</p>
Feb 2023- Jul 2023	Amman - Jordan	Action aid Arab Region (AAAR)	Project Manager	<p>Project “Journey for creating a Women Friendly Label (WFL) to prevent Violence Against Women and Girls and promote Women’s Economic Rights in Jordan”.</p> <p>A Women Friendly Label (WFL) was created by AAAR, Maál Center, and Rased-Hayat to reflect the needs of women and appeal to progressive businesses.</p> <p>The project's goal is to "create a Verified Women Friendly Label to promote safer workplaces and greater job opportunities for women." By thinking about and</p>

				<p>putting into practice strategies to establish a secure atmosphere inside the workplace that is free of any form of harassment.</p> <p>Ma'al Center and AAAR established precise criteria and selection processes (ToR) in order to be able to choose the most motivated and forward-thinking (progressive) companies. WFL was tested in 6 private progressive business companies.</p>
Feb 2022- May 2022	Amman - Jordan	Action aid Arab Region	Trainer	E-learning module - ILO C190: preparing E-learning materials and on-line training
2020- May 2022	Amman - Jordan	Action aid Arab Region	Project Manager	Project: The National Campaign for Workplaces Free from Violence and Harassment "Towards a Safe Work Environment"
Jun 2021- Dec 2021	Amman - Jordan	The African Women's Development Fund (AWDF)	Consultant	<p>Conduct an on-line monitoring visit to four women organizations supported by AWDF in Palestine and Jordan respectively to assess their project performance with AWDF, gather learnings and recommendations to improve future similar work.</p> <p>Palestine:</p> <ol style="list-style-type: none"> 1. The Women's Studies Centre (WSC) 2. The Society of Women Graduates in Gaza Strip (SWG) 3. Women Media and Development (TAM) <p>Jordan:</p> <ol style="list-style-type: none"> 1. SIGI- Jordan
Feb 2021- Jul 2021	Amman - Jordan	JNCW (Jordanian National Commission for Women) & Motive Center	Team Leader & Participatory Gender Auditor	Carrying out a gender-based participatory gender audit according to ILO methodology for two governmental agencies: Prince Al-Hussein Bin Abdullah II Academy of Civil Protection and Civil Service Bureau.
2020-2021	Amman	INJAZ	Trainer	<p>Provided valuable training on "Work Communication Skills" to students in Vocational Training Institute/ Ain Al Basha – Females & Males, preparing them for successful careers and professional communication (Sep. 2018).</p> <p>Conducted comprehensive training programs for young women in secondary schools, equipping them with skills and knowledge to pursue their entrepreneurial aspirations through the "My Pioneering Project" and "Company Establishment" initiatives.</p> <p>Provided valuable training on "Work Communication Skills" to students at prestigious institutions like the Middle East University, Youth 42 Foundation, and the Reconstruction</p>

				and Development Charitable Society, preparing them for successful careers and professional communication.
Nov-Dec 2020	Amman - Jordan	Public Service International (PSI)	Expert	Assist PSI MENA in, following up, ensuring good implementation, and monitoring the progress of PSI projects with the Jordanian Trade Union affiliates in Jordan: -Facilitate and organize meetings, webinars, and workshops. -Training) Face-to-face and electronic training and producing of education material and modules. -Utilize the funds made available only for the purpose defined in the approved project document, according to the budget included in the TOR. -Provide the necessary narrative and financial reports for each activity -Ensure that the financial system and accounting is relevant, systematic, reliable and complete, and that it follows national GAAP (Generally Accepted Accounting Principles) or similar.
1st Jun – 15th Aug 2020	Amman & All Governates of Jordan	General Trade Union of Workers in Health Services and Pharmaceutical Industries in Jordan & ILO	Project manager and Researcher	Research study on " Decent Work and Gender Equality for Pharmacy Workers in Jordan ". It was implemented by the General Trade Union of Workers in Health Services and Pharmaceutical Industries in Jordan, with funding from the International Labor Organization (ILO).
25-26 Jan 2020	Amman & All Governates of Jordan	Action aid Arab Region	coach & External Expert	Guidance sessions for Jordanian trade unionists on the: " International Labor Organization (ILO) Convention 190 to combat violence and harassment in the world of work " within the activities of "The campaign on sexual harassment in the workplace in Jordan" implemented by ActionAid Arab region.
22-24 Dec 2019	Central Aghwar region- Jordan	JNCW (Jordanian National Commission for Women)	Member of the national team of coaches	Training program for women who want to run for parliament in Al-Aghwar region.
Dec. 2019	Amman & Governates of Jordan	Action aid Arab Region	External Expert & Researcher	Project " The campaign on sexual harassment in the workplace in Jordan " implemented by ActionAid Arab region. A study was conducted titled: " A survey study on Jordanian Trade Unions ".
Sep 2019-Apr 2020	Amman - Jordan	SIGI-Jordan & USAID	External Expert & Gender Auditor	Project: " Analysis of public expenditure on programs that support gender equality in Jordan in the field of political empowerment ", funded by USAID.

May-Jul 2019	Amman & Governates of Jordan	Action aid Arab Region	External Expert & Researcher	Project "The campaign on sexual harassment in the workplace in Jordan" implemented by ActionAid Arab region. A study was conducted titled: "The Justice Deficit for Women in Jordan: A Case Study of Violence and Harassment in the Workplace".
Mar– Aug 2019 (6 Months)	Amman - Jordan	ESTA & JNCW (Jordanian National Commission for Women)	External Expert & Researcher	"Empowering Women for Leadership in Trade Unions and Political Parties in Jordan" project with the cooperation and support of the Humanitarian Institute for Cooperation with Developing Countries (HIVOS). A study conducted on "The reality of women's participation in trade and professional unions in Jordan", also an updated policy paper prepared "Mechanisms and measures were proposed to support trade unions in Jordan to increase the effective representation of women in decision-making positions".
Mar-Jul 2019	Amman, Ramtha & Ghour Al-Safi (Karak)- Jordan	SIGI-Jordan	Team Leader & Participatory Gender Auditor	"Empowering women for leadership positions in Jordan" Project with the cooperation and support of the Humanitarian Institute for Cooperation with Developing Countries (HIVOS) – (Participatory Gender Auditing study for three municipalities in Jordan).
Feb-Jul 2019	Amman - Jordan	JNCW (Jordanian National Commission for Women)	Researcher	Women Empowerment Project for Leadership -"Mechanisms and recommendations proposed to support trade unions and professional associations to increase effective women participation in decision-making positions". (Study and Policy paper). With the support of the Dutch Ministry of Foreign Affairs and in collaboration with the Humanitarian Institute for Cooperation with Developing Countries (HIVOS).
From 01-07-2018 Till 08-10-2018	Amman & Irbid- Jordan	Jordanian National Forum for Women	Trainer	Economic Empowerment Project for Jordanian and Syrian Women in East Amman and Irbid – "Training for employment" in subjects: Gender, Negotiation Skills, Communication Skills and New methods of Marketing.
Sep 2018	Amman	INJAZ	Trainer	Subject: " Communication Skills at Work " to: -Vocational Training Institute / Ain Al Basha – Females. -Vocational Training Institute / Ain Al Basha – Males.
From 19-06-2018 Till 19-7-2018	Aqaba- Jordan	JNCW (Jordanian National Commission for Women)	Trainer	JNCW Program for training trade union members on "Gender main-streaming mechanisms in trade union actions".
From 4-12-2017- till 4-3-2018 (3 Months)	Amman - Jordan	Aya for Consultancy and Development (AYA)	Senior researcher (Freelancer)	Conduct disk review on" the demand and supply assessment of the labour market in skilled crafts sector in Jordan " focusing on the specific situation of youths and vulnerable groups. Conduct field research (interviews) on the assessment as agreed upon with GIZ-Jordan.

<p>2016-2017 (2 years)</p>	<p>Amman - Jordan</p>	<p>JNFW (Jordanian National Forum for Women) (Freelancer)</p>	<p>Trainer</p>	<p>Worked in Tahdir –Masar1 project between the AECID (Spanish Agency for International Development Cooperation) & JNFW (Jordanian National Forum for Women), funded under the European Union Instrument contributing to Stability and Peace (ICSP), to support capacity-building initiative for Syrians of both genders committed to a peaceful and democratic Syria (refugees and non-refugees).</p>
<p>01/01/2008- Till Now</p>	<p>Amman - Jordan</p>	<p>Public Services International (PSI)</p>	<p>National Coordinator & Trainer (Volunteer)</p>	<ul style="list-style-type: none"> - Provides confidential secretarial and administrative support for the PSI members in Jordan and PSI delegates from Arab and African regions, to include greeting and farewell arrangements of delegations from and to the airport and dealing with administrative problems and inquiries as appropriate. - Serves as a primary point of direct administrative contact and liaison with other members in Jordan, Arab and African offices, individuals, and external institutions and agencies on a range of specified issues; organizes and facilitates meetings, conferences, workshops and other special events, as required. - Monitors and coordinates accounting activities as appropriate and prepares internal reports for PSI in sub-regional office. - Composes and prepares written documentation and correspondence for the office; screens and evaluates incoming and outgoing correspondence and prepares responses as appropriate. - Assists in the coordination, supervision, and completion of special projects as appropriate. - Coordinates and oversees the day-to-day management of supplies, equipment, and facilities for the organization bids from hotels to set up delegations and holding conferences, workshops, and events.
<p>1st Jul 1989-till 19th May 2018</p>	<p>Amman - Jordan</p>	<p>Al-Khalidi Hospital & Medical Center (KHMC).</p>	<p>Assistant to the head of MIS Department,</p> <p>Assistant to the head of IT Department,</p> <p>Last position: IT Consultant & Head of Auditing, Billing Department.</p>	<p>Received Training on HAS (Hospital Administration System) and HIS (Hospital Information Systems) including: Patient Management System, Inventory, Payroll and Personnel System, Pharmacy, Laboratory, X-Ray System.</p> <p>After training:</p> <ul style="list-style-type: none"> - Executively managing all operations in most efficient manner related to Patient Management System, Billing, etc. - Developing, Implementing and Supporting new software application modules required by hospital user departments in most professional manner. - In Charge for Staff training and preparing training materials. - Auditing and issuing in-patients invoices, ensuring that all data transacted are coming on the in-patient invoice (bill) correctly. - Following up with concerned Center’s departments, ensuring that related policies

				<p>and procedures used adequately.</p> <ul style="list-style-type: none"> - Supervising users working with HAS, HIS & IntelliMed in Al-Khalidi Hospital & Medical Center. - Preparing analysis and reports to top management and CEO. - Set priorities and develop action plans for performance improvement of the department work-flow and coordinate the implementation of requirements for the process. - Communicate and follow up on the implementation of the approved KHMC policies and standards. - Preparing scope of services, documenting the main processes and writing the Standard Operating Procedures (SOP) for Auditing and Billing Department. <p>Main responsibilities as IT Consultant:</p> <ul style="list-style-type: none"> - Administratively auditing and supervising all IT activities, applications, infrastructures, and data in center in general to control and improve the structure and efficiency of KHMC IT systems. - Participating in project management, client relationship management and systems development. - Auditing Information security and Operation audit programs in KHMC.
<p>2007- till 19th May 2018</p>	<p>Amman - Jordan</p>	<p>Al-Khalidi Hospital & Medical Center (KHMC).</p>	<p>A member of Quality Improvement Committee and also a member of International Safety Goals Committee</p>	<p>Main Responsibility: to continuously improve the quality and safety of patient care services, the quality of the work environment for hospital staff, and the positive perceptions of the visitors and the community to the hospital.</p> <p>Responsibilities:</p> <ul style="list-style-type: none"> - Set priorities and develops plans for performance improvement and patient safety activities. - Coordinate the implementation of requirements for the accreditation process - Communicate and follows up on the implementation of the approved policies and standards to hospital staff - Educate, train and improve the awareness of all hospital staff about performance improvement, patient safety and accreditation standards - Identify and approve a list of hospital-wide performance measures to monitor risk management, utilization and clinical outcomes. - Assist departments in identifying departmental performance indicators - Facilitate the process of measurement, data collection and processing against the performance indicators - Assist the teams in studying, analyzing and exploring opportunities for improvement - Facilitate the evaluation process of quality performance at the hospital.

				<ul style="list-style-type: none"> - Support the development and the utilization of clinical and management indicator to improve the performance of the staff and the clinical outcome of patient care performance achievements - Plan, monitor and improve all patient safety functions and investigations as required by related policies adopted at the hospital - Spread quality culture in the hospital - Promote teamwork in hospital.
01/05/2013 Till 01/06/2013	Amman - Jordan	Al Balqa Applied University	Assistant Professor in IT Division in Hittin Collage	<p>I have taught the following courses: -</p> <ul style="list-style-type: none"> - Computer Skills - Introduction to Information Technology and Internet skills
April 2013-till now	Amman - Jordan	Maál Center for Consultations, Training and Human development	General Manager	<ul style="list-style-type: none"> - Overseeing daily business operations. - Developing and implementing growth strategies. - Training low-level managers and staff. - Creating and managing budgets. - Improving revenue. - Hiring employees. - Evaluating performance and productivity. - Analyzing accounting and financial data.
2009–2011	Ajloun - Jordan	Ajloun National Private University	Web Administrator & Associate Professor degree at the College of Business and Information Technology.	<p>As Associate Professor degree at the College of Business and Information Technology, I have taught the following courses in our college in addition to other specialities in different colleges:</p> <ul style="list-style-type: none"> - Computer Skills - Software Engineering - Computer networks and data communication - Parallel and distributed systems - Decision support systems - Artificial intelligence and expert systems - E-commerce - Introduction to Information Technology and Internet skills. <p>As Web Administrator:</p> <ul style="list-style-type: none"> - Administrative tasks, including designing, developing, maintaining, and troubleshooting websites. - Responsible for creating and updating content, implementing security protocols, creating backups, sorting out software issues.

<p>2009–2011</p>	<p>Ajloun - Jordan</p>	<p>Ajloun National Private University</p>	<p>Director of Computer Center in Ajloun National Private University</p>	<ul style="list-style-type: none"> - Designing, installing and supervising development of information systems and applications at the university to accomplish the objectives set by the university. - Provision computers for scientific and practical courses at the university and from within the community. - Supplementing the educational process at the university and providing consulting and technical support to faculties especially IT Faculty. - Training university staff and community on computer applications and techniques. - Supervising, following up, operation and maintenance of computers and local networks. - Preparing plans and programs to provide training courses in computer and networks according to the needs of the university and the local community in cooperation with specialized companies and academic institutions and local universities. - Keep abreast of the latest developments in computer technology, networks, and all else relating to this field. - Purchasing and following up on maintenance contracts, arranging terms of preventive maintenance and monitoring their implementation on each PC, Server, Peripheral and all areas of local hardware university network. - Also responsible for establishing the university website, from scratch, and later on I had full responsibility for all matters pertaining the website and it development and maintenance.
<p>1987-1988</p>	<p>Irbid - Jordan</p>	<p>Yarmouk University</p>	<p>Trainee & Trainer</p>	<p>Received training on subjects:</p> <ul style="list-style-type: none"> - VAX utilities and commands. - VAX editor. - VAX PASCAL Programming Language. - Indexed file. <p>After training:</p> <ul style="list-style-type: none"> - Supervising course of BASIC Programming. - Training students of Economic & Business Administration Collage on Microcomputers.

Training Courses Taken

- "Regional Network Project of women's empowerment"- First Stage, at Solidarity center –Regional Office for Middle East and North Africa, Amman, 2007.
- "Regional Network Project of women's empowerment"- Second Stage, at Solidarity center – Regional Office for Middle East and North Africa, Amman, 2007.
- "Introduction to Training of Trainers (ToT)", Al Khalidi Medical Centre & Future Environment for Consulting and Research, 2008.
- "Economic Education for Action" at "Solidarity center –Regional Office for Middle East and North Africa, Amman, Oct. 2008.
- "Advanced Training Techniques" - First Stage, at "Solidarity center –Regional Office for Middle East and North Africa, Amman, Apr. 2009.
- "Advanced Training Techniques" - Second Stage, at "Solidarity center –Regional Office for Middle East and North Africa, Amman, Jun. 2009.
- "Towards a Decent Work Pact in Jordan: Workers' ", International Training Centre (ITC), Financed by the Italian Ministry of Foreign Affairs, Amman, 2011.
- "Project Management Professional (PMP)", Pioneers Training Academy, Amman, 2011.
- "Facility Management & Safety Training" at Al Khalidi hospital and Medical Center, Amman, 2012.
- "Capacity Building for Women" -Trade Union Leadership program in North Africa and the Middle East" organized by PSI, 2014-2016, 6-7 May 2014, Tunis.
- "Tax Justice" at The International Tax Justice Training Academy held in Machakos, Kenya, on 10-14 August 2015.
- "Training of Trainers (ToT)"- training program on training methodology, basics of trade unions, social dialogue and collective bargaining as well as in the design and production of training materials manuals in relation to the above topics, **Danish Trade Union Development Agency- DTD & General Federation of Jordanian Trade Unions- GFJTU Certification**, 300 hours, Amman Jordan, 2015/2016.
- "No Gender Justice without Tax Justice", at Gender and Tax Global Forum organized by PSI and FES, on 30th Jun-1st Jul., London,2016.
- "Training of Trainers (ToT)"- Module3 with LO/FTF Council of Denmark, Sep. 2016.
- Course A5710296 - **"ILO participatory gender audit facilitator certification (Blended) in Arabic"**, International Training Center (ITC) of ILO, which activity took place as
 - Distance learning: 3 to 28 October 2016
 - Face-to-face training at ITC ILO, Turin, Italy: 31 October to 04 November 2016
- "Training of Trainer" workshop in women leadership and good governance- First stage, from Center for Women's Studies/ University of Jordan-Amman, Forum of Federations/ Government of Canada and The Jordanian National Commission for Women, 2-4 Sept, Amman.
- "Training of Trainer" workshop in women leadership and good governance- Second stage, from Center for Women's Studies/ University of Jordan-Amman, Forum of Federations/ Government of Canada and The Jordanian National Commission for Women, 20-23 Sept. 2021, Jordan- Dead Sea.
- "Proposal Writing", Talal ABU-Ghazaleh Academy, Amman- Jordan, Sep-2021.
- "Advanced Excel", Talal ABU-Ghazaleh Academy, Amman- Jordan, Sep-2021.
- "National Program for the Climate Change and Sustainable Development-Role of Trade Unions", Amman -Jordan, Friedrich-Ebert-Stiftung for Jordan & Iraq, Mar.-August 2022.

Membership of professional bodies & Assignment (Volunteer)

- Oversight Board (OB) Member of ActionAid Arab Region since September 2019.
- PSI (Public Service International) -National Coordinator of Jordan since 2008, and as trainer (volunteer).
- Founding member of "The campaign on sexual harassment in the workplace in Jordan" Implemented by ActionAid Arab region since 2019 till now.

- Previous Member of Administrative Board of the General Trade Union of Workers in Health Services and Medical professions for 10 years.
- Previous Chairperson of Women's Committee in the General Trade Union of Workers in Health Services and Medical professions for 10 years.
- Previous vice President of Women's Committee in the General Federation of Jordanian Trade Unions (GFJTU).
- A member of the National Trainers' Team in the Jordanian National Commission for Women (JNCW).
- A delegate of Public Service International (PSI) to United Nations, Economic and Social Council, Commission on the Status of Women 58th & 60th sessions
- A member in Media Committee & a coordination committee with local community institutions in the process of preparation and organization of the campaign "Decent pay for decent living", Amman, Jordan, 1/7/2008- 20/11/2008.

Social training experiences & Activities

- ✚ Trained several workshops within the **Regional Network Project for the empowerment of women** in gender, problem analyzing, turning weaknesses into strength, labor rights, Jordan.
- ✚ Monitored and evaluated trainers in workshops within the **Regional Network Project for the empowerment of women**.
- ✚ Prepared and Trained several workshops for General Trade Union of Workers in Health Services and Pharmaceutical Industries (now it's called- **General Trade Union of Workers in Health Services and Medical professions**), different Jordanian trade unions and The Pharmacists Syndicate in Jordan. on Jordanian labor legislation and its amendments, Jordanian Social Security and its amendments globalization, privatization and inflation for workers (women), Social Justice, Gender Equity and "International Labor Organization (ILO) Convention 190 to combat violence and harassment in the world of work".
- ✚ Trained several workshops for **PSI** in different topics held in Jordan since **2008** as labor rights, international covenants and agreements, decent work, violence against women, training of trainers, Democracy, Social Justice, Gender Equity, globalization, privatization, leadership and Human rights.
- ✚ Trained several workshops in Gender for a program of "Integration of Women & Youth into Trade Union" with JNCW.
- ✚ Prepared and supervised a workshop for "Evaluation labor rights campaigns" project in Amman, Jordan. Also, participated in preparation and supervising a series of PSI workshops on amending the bylaws of the General Federation of Trade Unions of Workers in Jordan and the unified system of all General Trade Unions of workers in Jordan, as follows: Amman, 16/4/2011; Amman,23/4/2011; Irbid, 3/5/2011; Zarqa, 4/6/2011; Aqaba, 18/6/2011.
- ✚ Trained a workshop in "Gender awareness" for Syrian and Jordanian women in Ahbab Al-Allah Charity Society. Also, trained women in food processing program within "Supporting Home-Based Businesses project " in Ahbab Al-Allah Charity Society.
- ✚ Worked in cooperation with Aya for Consultation in USAID project "Child labor in the agricultural sector", where we organized two focus groups and collected data from (Syrian refugees) workers and their families.
- ✚ Worked in cooperation with Aya for Consultation in UNDP project "The extent of Jordanian community cohesion to enable women to gain access to services", where we conduct 100 interviews in different sectors such as Schools, Health Centers, Hospitals and Societies of Family Care in **Irbid and Ramtha**.

- ✚ Worked as researcher in many projects and studies such as: "The demand and supply assessment of the labor market in skilled crafts sector in Jordan focusing on the specific situation of youths and vulnerable groups", "Mechanisms and recommendations proposed to support trade unions and professional associations to increase effective women participation in decision-making positions", "The reality of women's participation in trade and professional unions in Jordan", "The Justice Deficit for Women in Jordan: A Case Study of Violence and Harassment in the Workplace", "Decent Work and Gender Equality for Pharmacy Workers in Jordan", .

Attended Conferences & Workshops

- ✚ Attended the 2005 World Congress in Computer Science, Computer Engineering, & Applied Computing WORLDCOMP'05 (composed of 28 Joint Conferences), June 26-29, 2005, Las Vegas, USA. : "The 2005 International Conference on Information & Knowledge Engineering (IKE'05)".
- ✚ Attended the 1ST International Conference on Digital Communications and Computer Applications (DCCA2007), March 19-22, 2007, at Jordan University of Science and Technology, Amman, (DCCA2007) Jordan.
- ✚ Attended the 2007 World Congress in Computer Science, Computer Engineering, & Applied Computing WORLDCOMP'07 (composed of 28 Joint Conferences), June 25-28, 2007, Las Vegas, USA. : "The International Conference on Machine Learning; Models, Technologies and Applications (MLMTA'07)"
- ✚ Attended the annual conferences of the Executive Council of the Federation of Arab workers in Health as a chairperson of Women' Committee which were held in:
 - Egypt, Cairo, 13-18/2/2008.
 - Libya, Tripoli, 30/5/2009 - 6/6/2009.
- ✚ Attended a workshop about "Decent Work" for women sponsored by Workers Union of Norway, Amman, Jordan, 19-21/10/2010 as Chairperson of the Women's Committee of the General Trade Union of Workers in the Health Services and Pharmaceutical Industries in Jordan.
- ✚ Attended the panel discussion entitled "The cause of low participation of women in trade unions", Amman, Crown Plaza Hotel, under the auspices of the Ministry of Labor – the section of women's work and with the cooperation of Jordanian National Committee for Women.
- ✚ Attended all Sub-regional advisory committee meeting of Public Services International (PSI) for Arab Countries, Amman, Jordan, as National Coordinator of Public Services International (PSI) of Jordan since 2008, also as Chairperson of the Women's Committee of the General Union of Workers in the Health Services in Jordan.
- ✚ Attended ACIT'2010 "The International Arab Conference on Information Technology", University of Garyounes, Benghazi, Libya, Dec. 14-16, ACIT-11th.
- ✚ Attended the leadership conference organized by the Public Services International(PSI) for women trade union activists, 23-24 March 2013, Tunis
- ✚ Attended the sub-regional evaluation training workshop of Public Services International (PSI) sponsored by Dutch Union (FNV) as National Coordinator of Public Services International (PSI) for Jordan, Nov. 2010.
- ✚ Attended and participated in all annual Sub Regional (PSI) Advisory Committee for Arab Region.
- ✚ Attended and participated in the regional workshop about "quality of public services", PSI-FES, Sep.2011, Cairo, Egypt.
- ✚ Attended and participated in the "World Social Forum", 25-28 March 2013 , Tunis, as panelist in the panel discussion " The labor movements in Jordan , the gaps in Labor Law and bylaws of the General Federation of Trade Unions of Workers in Jordan and the unified system of all General Trade.
- ✚ Attended and participated in the migrant labour meeting for the Mediterranean Basin, Jan, 2013.
- ✚ Attended and participated in the leadership conference coordinated by the Public Services International (PSI) for women labor activists, 23-24 March 2013, Tunis
- ✚ Attended and participated in The UNCSW58, United Nations, Economic and Social Council, Commission on the Status of Women 58th session, March 2014 , USA, New York, as a delegate of Public Service International (PSI) to UNCSW58
- ✚ Attended the "12th Regional Conference for Africa and Arab Countries (AFRECON) "of PSI and related

meetings, held 22 – 25 September 2015, Gaborone, Botswana.

- ✚ Attended and participated the “Public Services Welcoming Migrants: Strengthening the role of public service trade unions in the protection of human rights and delivery of public services to migrants, asylum seekers and refugees” , organized by Public Services International (PSI), in cooperation with the European Federation of Public Service Unions (EPSU) and the European Trade Union Institute (ETUI), in Brussels, Belgium on 14-16 March 2016, participated and made presentation on " Trade union actions: Sharing of experiences at national, European and International levels ".
- ✚ Attended and participated the UNCSW60, United Nations, Economic and Social Council, Commission on the Status of Women 60 session, March 2016, USA, New York, as a delegate of Public Service International (PSI) to UNCSW60, participated as panelist in the Panel Discussion- parallel event "Arab Women and the Right to Peace".
- ✚ Attended and participated in the meeting of "Experts Group Meeting on Tax Justice in Arab Region", ANND –Arab NGO Network for Development in cooperation with the Jordanian Women’s Union and Phoenix Center for Economics and Informatics Studies, and with the support of Christian Aid, 24 -25 August, 2017, Amman
- ✚ Attended and participated in the Global Convening on Women’s Rights and Tax Justice, on behalf of Friedrich-Ebert-Stiftung (FES), Public Services International (PSI), the Global Alliance for Tax Justice (GATJ) and Tax Justice Network (TJN). The convening held in Bogota, Colombia on June 13, 14, 15 at the Holiday Inn Express Bogota DC.
- ✚ Attended and participated in the "PSI Regional Coordinating meeting", in collaboration with the Friedrich-Ebert-Stiftung Nigeria office, 17-18 October 2017 in Lagos, Nigeria.
- ✚ Attended the "Regional Conference for Africa and Arab Countries (AFRECON) 2019 "of PSI and related meetings, held 12 – 15 November 2019, Lome, Togo.

Presentations

Subject	Place	Date
The Execution of Strategic Information System Planning in Industrial Potash Plant [IPP]	The 2005 International Conference on Information & Knowledge Engineering (IKE'05)", Las Vegas, USA	June, 2005
A Systematic Approach for Managing Inconsistency in Software Requirements	The 1ST International Conference on Digital Communications and Computer Applications (DCCA2007), Amman, Jordan.	March, 2007
Inconsistency Management in Software Functional Requirements: A Machine Learning System	The International Conference on Machine Learning; Models, Technologies and Applications (MLMTA'07) Las Vegas, USA	June, 2007
A New Technique for Detecting and Locating Inconsistencies in Software Requirements".	The International Arab Conference on Information Technology (ACIT'2010), University of Garyounis, Benghazi, Libya	December, 2010
Arab Trade Union Rights and The Challenges facing women in Jordan Labour market.	The 12 th Regional Conference for Africa and Arab Countries (AFRECON), Gaborone, Botswana	September , 2015
Public Services Welcoming Migrants: "Strengthening the role of Public service trade unions in Protection of Human Rights and Delivery of Public Services to Migrants,	Public Services International (PSI), in cooperation with the European Federation of Public Service Unions(EPSU) and the European Trade Union Institute (ETUI) seminar, Brussels, Belgium. Links: https://youtu.be/eGBa4vM5wh8	14-16 March 2016

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